



BELIZE TAX SERVICE DEPARTMENT (BTSD)

NOTICE

TECHNICAL ISSUES WITH BELIZE BANK ONLINE PAYMENTS

The Belize Tax Service Department (BTSD) and Belize Bank Limited (BBL) are aware of a technical issue some taxpayers may be experiencing when making online payments.

We encourage all taxpayers who uses BBL to make payments, to log into IRIS Belize to verify that payments have been applied to their tax accounts. If your account reflects a balance after making an online payment through BBL, please contact the BTSD Help Desk via your IRIS account. Be sure to include your payment slips or receipts with your message.

The BTSD and the BBL are working together to resolve this issue as soon as possible. We ask that taxpayers review all transactions being made online to ensure.

**ISSUED BY:
DIRECTOR GENERAL
August 25th, 2025**